

Customer Assistance Report



General Details

Breakdown No. SD19PB289
Patrol 3631
Reg No. PN05ZRX
Mileage 170886

Time Called 10:30 19/12/2015
Time Complete 11:24 19/12/2015
Email war.dy1985@live.co.uk

Location Details

Breakdown Location

MICHAELS ESTATE GRIMETHORPE BARNESLEY:
@S727DR:ON THE ROAD OUTSIDE NUMBER 23
S727DR

Comments

Suspected Diagnosis – Verify all diagnosis with your preferred repairer prior to any work being completed or ordering any parts

p1211 injector control pressure higher/lower than desired.
p0251 injection pump fuel metering control A
clear codes non returned if light comes on refer to garage asap

Part/Battery Fitted

521776072, 1 Ltr TripleQX Syn Plus 5W30 Ford A1

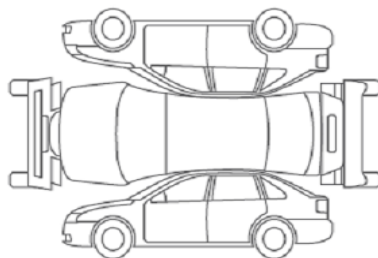
A temporary repair / assessment has been made to consider onward travel. If any warning systems, unusual noises or symptoms become evident please pull over as soon as it is safe to do so and call for further assistance.

Part/Battery Fitted

521776072, 1 Ltr TripleQX Syn Plus 5W30 Ford A1

Condition

Marked condition of vehicle



Scratch
Missing
Broken
Dent

The RAC Patrol has clearly explained the details and I accept :-

- A temporary repair has been carried out which requires a permanent workshop repair at the earliest opportunity

By signing this form, I acknowledge that :-

- I have read and understood the instructions on this form
- All effects removed from the vehicle have been returned to me or refitted
- If a condemned battery is not replaced, we may provide further assistance for a battery related fault but in this case a separate charge will be payable by debit/credit card before assistance can be arranged
- The diagnosis given by the RAC Patrol requires confirmation by a qualified technician in a workshop environment prior to any further work or parts replacement is considered.
- The vehicle condition stated above is a true record of its condition at the time of the signature below.

Customer 3rd Party

Name: MR ANDREW WARD

Signature

A rectangular orange box containing the handwritten signature 'A Ward' in black ink.

19/12/2015 11:19